Sara Shallcross 950 Jackson St. Albany CA 94706

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I picked Sonic because I am tired of At&t's horrible customer service. The company is so big, if I ever want to make a change to my service, I have to be on the phone for at least a 1/2 hour. Comcast is a joke; they play with your rates and make you feel like you have to get their whole package to save.

I can text Sonic, and email them. Their rates are reasonable. They are local.

I support Broadband Completion.

Sara Shallcross